



March 20, 2023

Dear Patients,

We are writing you to let you know beginning March 30, 2023, your primary care provider (PCP) Terrance Craion, MD will no longer be part of the United Healthcare Medicare Advantage Plans: Dual Complete (HMO-POS D-SNP) and AARP networks. This means you will not be able to see Dr. Craion as your PCP and in doing so your cost may increase or you may have to pay full cost for services received. The good news is that Dr. Craion recommends that your care be transferred to Dr. Melvin Lightford who you may already know. Dr. Lightford looks forward to meeting with you. For this transition to take place smoothly, please call our scheduling line at 629-235-7049 to schedule an appointment. If you have a future appointment after March 30th, we will automatically schedule you with Dr. Lightford, however be sure to call and inform United Healthcare member's services, 1-800-690-1606 of your decision to transition to Dr. Lightford or if you want to change to another facility. If you have any questions or concerns, please contact/text Tiffany Lee, at 629-235-7035 or Dr. Lightford at 629-895-4063.

Sincerely,

Metro Center Healthcare Group Management